

An Asian Perspective on Mediation

This new text meets the need for a conflict management approach appropriate for the Asian context.

The prevailing mediation model and process is drawn primarily from the West. For a long time, there has been a call for conflict management approaches that are more appropriate for the Asian context.

Drawing on applicable concepts in literature, and from wisdom and experience that mediators in Asia have accumulated over the years, this book answers the call by identifying cultural values and norms that affect how conflicts may be perceived through Asian lenses, and how conflict management processes and practices should be structured.

It presents an Asian perspective on mediation that includes a culturally appropriate framework, with strategies and recommendations for managing and settling disputes in the Asian context.

- Offers a framework for thinking, analysing and managing various cultural issues at play in dispute situation;
- Contains recommendations of concrete strategies for using the interests-based model, including the 7-element framework in the interests-based model of conflict resolution, in the Asian context;
- Presents practical approaches and strategies, including a “do’s and don’ts” list for each stage of a mediation;
- Affords useful examples and illustrations, including sample opening statements for mediators; and
- Provides chapter summary tables at the end of chapters 2, 3 and 4 for quick pointers.

The title is a joint publication of the Singapore Mediation Centre and Academy Publishing.

General editors: Joel Lee and Teh Hwee Hwee.

Contributors: Joel Lee, Teh Hwee Hwee, Ian Macduff, Melanie Billings-Yun, John SK Ng, Lau Siew Fang

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