

## David Richbell asked: What are we about? What is the “Headline”?



Participants said:

- Clarifying conflict and facilitating decision making
- Mediation: negotiating with trust
- Put parties at the heart
- Mediation: the outcome is yours to be had
- Mediation: empowering resolution
- From mismatched to matched
- Mediation: negotiating with trust**
- Mediation: seeking blue skies
- Empowering parties to: have useful conversations, to see each others' perspectives, to achieve peaceful outcomes
- Peace is possible**
- Make love not war
- The beginner's mindset
- We are constantly in training
- You're the boss
- As a profession, mediation is about competency and about quality
- Trust, engagement, ownership, control
- Mediators: we are the detail people
- ADR: we are not Alternative, about Disputes or Resolution; Mediation is about conflict management
- Mutual validation and resolution
- The ART of facilitating understanding: Accept, Respect and Trust**
- Assisted DIY justice
- Assisting people to constructively engage
- Assisting parties to contribute to more creative outcomes
- Enabling people to own their problems and solutions
- Achieving resolutions through good outcomes and fair processes
- Resolutions through shared solutions
- Resolution through balance
- Mediation: own your solution
- Building bridges
- Resolution through understanding
- Mediation: making love last longer
- Real justice by you, for you, with you**
- Building community, one case at a time
- Facilitating workable solutions**
- Mediation: peacemaking, not peace keeping
- Justice in your own hands
- Empowering the human experience
- Helping people to become human again
- Bringing justice to your own hands
- Mediation enables parties to access fairer processes to create better solutions
- Empowering people to sort something out collaboratively
- Mediation: another way... but forward**
- Mediation: another way... forward**
- Going forward – better than going backward
- Knowledge, trust and impartiality
- Helping people help themselves
- Mediation: making the most of the space
- Appropriate and effective dispute resolution
- (more definitions are needed for mandatory mediation)*
- A safe way in which people can focus precisely in the issues between them
- Mediation: managing a just process
- Mediation: enabling well-being in conflicting relationships**
- Mediation: Just solutions**
- Solutions R us
- Mediation: your issues, your resolutions
- Mediation: find out
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